

Impact Statistics



Neither a pandemic nor a workforce crisis could stop The Arc from moving forward this year. Advocacy, education, mobilization, and operation are just some of what we focused on in 2021. We are proud to report our programmatic stats from 2021.

- 105 individuals utilized CBDS services
- 81 individuals were supported through Day-Hab
- 116 individuals received Home-Based Supports
- 74 individuals lived in beautiful group homes
- 19% increase in In-Home Supports
- 347 total individuals participated in Rec events
- 111 individuals participated in virtual programming
- 100% increase in DESE students and families
- 12 individuals delivered weekly for Meals on Wheels
- 20 individuals employed at four group work sites
- 100% increase in Agency with Choice participants
- 663 folx were vaccinated at The Arc
- 450 hours of training for legislative & self-advocacy
- 92 children received gifts through Giving Tree
- 4,500 training hours were completed by employees

A Note from Mary, our CEO

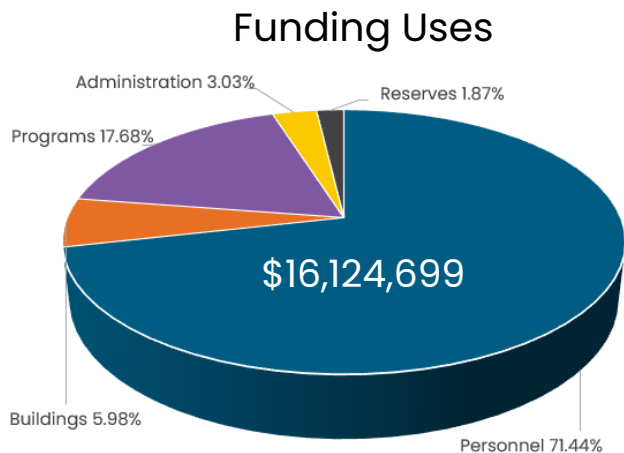
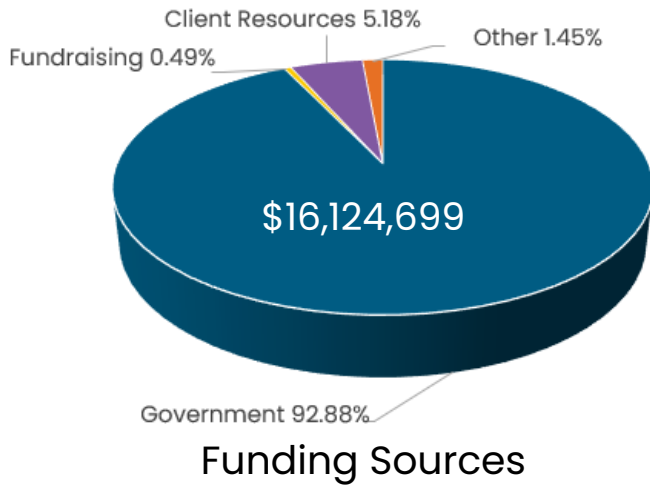
The Impact Statistics for 2021 are a partial list of our accomplishments, made possible only by our creative and caring staff. They make a difference each day!

Workforce crisis. Staffing shortage. "The Great Resignation." By whatever name, **our programs cannot operate at full capacity because we do not have enough staff to serve those in need.** Families and individuals are frustrated with waiting to return to programs. This is heartbreaking for us.

The median wage for a MA human services worker is \$27,736. For comparison's sake, the poverty level for a family of four in MA is \$26,608, and the median wage in all other industries in Massachusetts as \$40,557. **Recruiting staff for this work – an essential, person-facing job that is both rewarding and demanding – is becoming an impossible task.** To reach a meaningful and permanent impact on the workforce, funding to raise salaries must be given permanently by the state, or we will struggle to recruit and retain staff.

Despite these issues, a resolute team at The Arc created a strategic roadmap for the next five years. While the plan moves us toward a bold, new future, it is rooted in the vision of our founding families of creating life-enhancing opportunities for people with disabilities and their families. **The Arc will not stop until people of all abilities experience the same opportunities, rights, and freedoms as inclusive members of the greater community.**





Finances

The Arc's 2021 Presenting Sponsor



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2021 Impact Report



Thank you!

Building Community for All