

ANNUAL REPORT

2011

*Providing Advocacy
and Support to Families
and Individuals with
Disabilities*





*"I am only one, but still, I am one.
I cannot do everything but I can do something.
And, because I cannot do everything,
I will not refuse to do what I can."*

- Edward Everett Hale

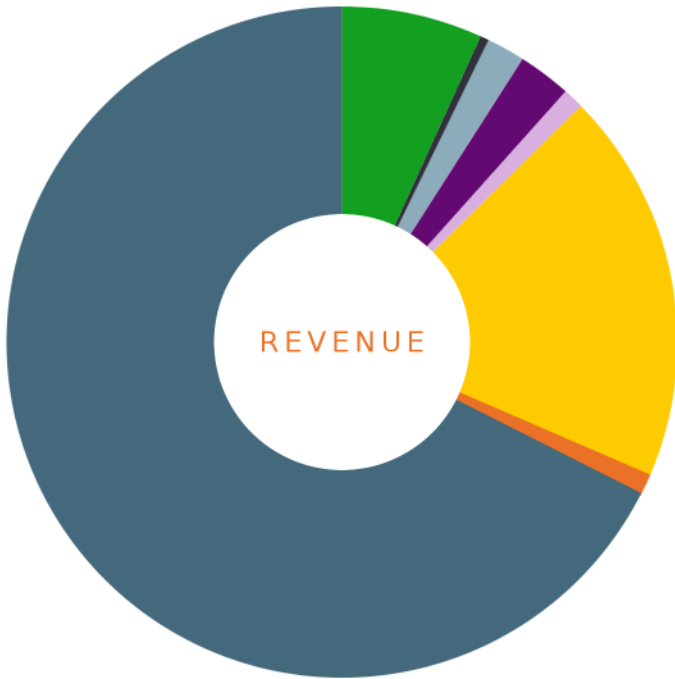
There were many successes as well as many challenges in Fiscal Year 2011, which drew upon the strength and resilience of our individuals and staff. No one person can do everything, but each person affiliated with the organization has done something to make a difference.

Some of the year's highlights include:

- Progressed on goals outlined in the strategic plan by both staff and board members
- Hired a new design team for the renovation project: McKenzie Engineering of Leominster
- Received a \$600,000 gift from an anonymous donor, which was facilitated by the Community Foundation of North Central Massachusetts
 - Hired an internal construction project manager to oversee the renovations
 - Significantly increased our media presence in several newspapers, as well as on TV, internet and radio
 - Launched the Renovate-a-Square Campaign; donations can still be made at www.arc-matson.org/squares
 - Secured a \$50,000 grant from The Crocker Foundation
 - Received a matching challenge grant from HH Gagnon, Inc. of up to \$125,000
 - Supported families and individuals to convince state legislators to delay Mass Health cuts
 - Advocated with funders to cover deficits caused by historically underfunded contracts with end-of-year money
- Acquired three new business partners for our in-house production center representing 13 new job training opportunities and three new group work sites
- Placed inaccessible group home on the market and began search for accessible group home
- Launched The Ron Hurd Lecture Series with six educational opportunities provided to families
- Worked with 89 local and regional artists to transform old chairs from Monson State Hospital into works of art sold at the Artistic Chair Auction
- Restructured the Home Based Support division into two focused areas: Enhanced Adult Family Supports (Medicaid funded) and Shared Living (DDS funded), which resulted in program expansion in both areas and better supports to families
- Revised the staff compensation structure based upon 2010 data gathered by Third Sector, which resulted in improved wages for most staff although not yet providing a living wage for our direct care professionals
- Introduced the Young Athletes program to 10 families of 3 to 8 year olds
- Successfully completed our annual audit once again with no findings and with commendations for our strong financial practices
- Sustained \$400,000 in damage to our Park Snow Building as a result of the Johnsonia Fire
- Supported all individuals in a safe and secure manner during Hurricane Irene
- Infused new monies into our Vocational, Day Habilitation and Supported Community Options Programs by recruiting students who were turning 22
- Responded to the roller coaster of changes in funding of our Department of Elementary and Secondary Education program

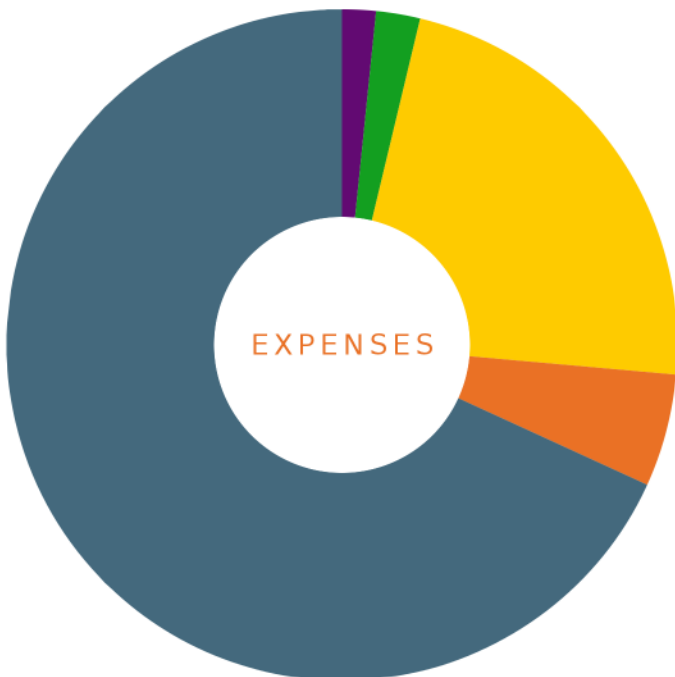
In the coming year, I ask you to join me to do what you can for this vibrant, experienced and determined organization. With each one doing what we can, we will change the world for people with intellectual and developmental disabilities of all ages and their families.

Yours in Service,



● DDS	\$7,118,909	67.03%
● MRC	\$97,224	0.92%
● DMA	\$2,125,010	20.01%
● Other Govt	\$107,554	1.01%
● Commercial	\$271,796	2.56%
● Fund Raising	\$202,022	1.90%
● United Way	\$22,754	0.21%
● Other	\$675,495	6.36%
	\$10,620,764	100.00%

FINANCIALS



● Staff	\$6,953,668	68.05%
● Occupancy	\$554,051	5.42%
● Program Costs	\$2,345,278	22.95%
● Administration	\$210,822	2.06%
● Depreciaton	\$154,905	1.52%
	\$10,218,724	100.00%

Day Services

NICK



Annually, students from Lawrence Academy in Groton MA, participate in a two-week project in the Day Services program. Many of the students have an impact on the lives of the people we support; however, in 2009, Nick came in with a group of students and we immediately recognized something more in him. He displayed a natural and compassionate way of making special connections with people that changed his life forever. At the end of the project, Nick inquired about doing volunteer work over the summer and committed two days a week offering an extra pair of hands while assisting our music therapist with groups. His experience with us has led him to make a life changing career choice in Music Therapy.

The Day Services Program operates under two models: Community Based Day Supports (CBDS) and Day Habilitation. The Supported Community Options (SCOP) and Elder Services programs fall under the CBDS model. SCOP, a stepping-stone to and from full time work, includes a blend of employment and recreational activities. The Elder Services program offers older adults a retirement option while supporting them through the aging process. Day Habilitation provides a therapeutic and medical approach to skill building that includes physical therapy, occupational therapy, speech and language therapy, behavioral management, and health care supervision through nursing.

PROG

Family Support and Advocacy

The Family Support Program responds to families by providing a non-judgmental and confidential setting to share information and get answers to situations they are facing. A variety of supports are offered including support groups, family education and trainings, legislative and programmatic updates, family fun and networking days, food baskets and gifts during the holiday season, information and referral services, resource material, links to local specialized and main-streamed services.

JILLIAN



Jillian was a shy young woman reluctant to speak for herself when she first joined the Arc Self-Advocacy group. The group gave her encouragement that helped her begin to develop the skills to articulate her thoughts and feelings, take on a leadership role with her peers, and became active in her community. She helped write a letter protesting proposed budget cuts for disability services to the State Rate Setting Commission and the Massachusetts Legislature and attends many state advocacy events. As her confidence grew, Jillian found a job in a retail store, signed up for drama courses, and registered for classes at Mt. Wachusett Community College. Jillian is poised to begin a vibrant life as a contributing member of her community.

Home Based Supports – Shared Living Program

RICHARD



Richard is a 61 year-old man who is well known and respected in his community. Each day, he accompanies his provider to their local gift shop where he spends his time greeting and engaging the customers. With their commitment to make Richard a part of the family and help him fulfill his dreams, his provider took him on vacation to Florida this year by train. They recognized that due to Down Syndrome and the early onset of Alzheimer's this may be the last opportunity for Richard to fulfill a personal goal of travel.

The Shared Living Program matches adults with disabilities to people in the community who are willing to share their homes and lives by offering support, stability, and skill development so that the individual can live in community settings and meet his or her personal goals of independence. Each home care provider undergoes an intensive screening process to be eligible for this program and must be approved by committee before any placement is made.

RAMS

Home Based Supports - EAFC

The Enhanced Adult Foster Care (EAFC) program assists families caring for a relative in their home who has a developmental disability or who is elderly and is in need of assistance with daily living or medical supports. The EAFC program offers a number of resources including nursing, trainings, social work visits, along with opportunities to network and connect with other families living with similar circumstances. In addition, each family receives a stipend to aid with additional expenses. EAFC gives the opportunity for a family member with disabilities to continue living at home in their community where they thrive and lead fulfilling lives.

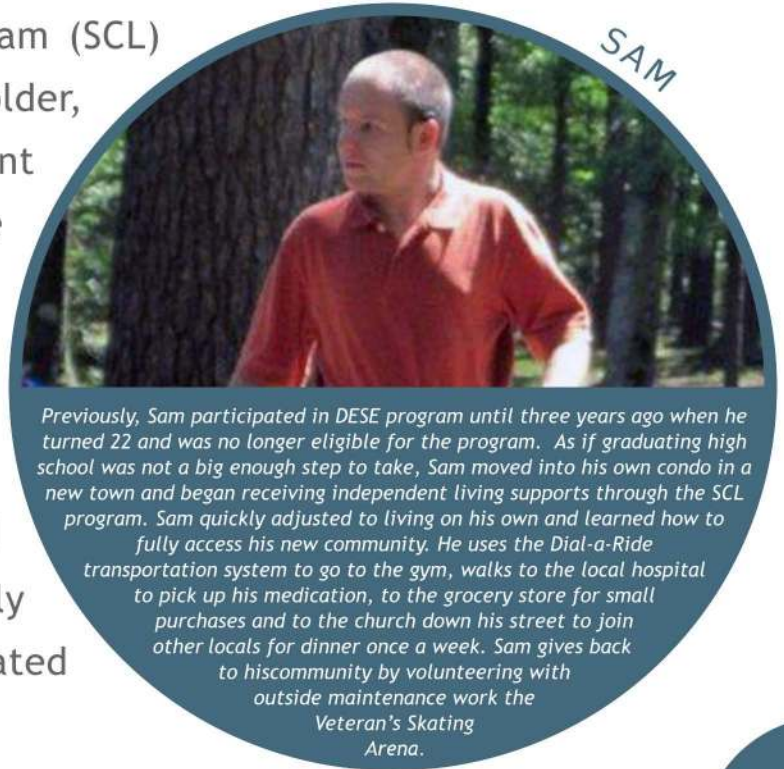
KEVIN



One family encourages and actively fosters their son Kevin's involvement with his school, friends, family and the community as a whole. Like most young men, Kevin desires to live an independent life including the option to date without mom and dad tagging along. Using funding provided by the EAFC program, the family recently hired a support person to accompany Kevin on a date with his girlfriend. The support person, a young man around Kevin's age, brought his girlfriend along and they went on a double date. The family shaped an opportunity that allowed Kevin to go out into the community on a date in a way that was independent yet supportive.

Supported Community Living

The Supported Community Living Program (SCL) provides people, 22 years of age or older, with person-centered case management supports necessary to live independently and safely in the community. Supports include assistance with housing, transportation, money management, meal preparation, life skills, and medical care. The SCL program actively supports participants to become integrated members of their community.



Previously, Sam participated in DESE program until three years ago when he turned 22 and was no longer eligible for the program. As if graduating high school was not a big enough step to take, Sam moved into his own condo in a new town and began receiving independent living supports through the SCL program. Sam quickly adjusted to living on his own and learned how to fully access his new community. He uses the Dial-a-Ride transportation system to go to the gym, walks to the local hospital to pick up his medication, to the grocery store for small purchases and to the church down his street to join other locals for dinner once a week. Sam gives back to his community by volunteering with outside maintenance work the Veteran's Skating Arena.

PROG

Residential Supports



Tracy, a 31 year-old woman living in one of our community residences, participates in community activities that bring her happiness and long lasting friendships. Tracy is an active member at the Seventh Day Adventist church in Fitchburg where she participates in worship, sings hymns with friends, and bakes monthly for their potluck meal. Through her joy of singing, Tracy has built a close connection to the song leader at the church who checks with her each week as to what songs she would like on the song list.

The Residential program supports people with intellectual and developmental disabilities in multiple community residences throughout the Worcester and North Central Massachusetts areas. Individuals are encouraged and supported by staff to become independent, productive, and active members of their community.

DESE / DDS

The Department of Elementary and Secondary Education / Department of Developmental Services (DESE/DDS) program supports children between 6 and 21 years of age with significant behavioral and/or physical needs to continue living at home, thus preventing a restrictive residential placement. The program provides the flexibility to deliver cost effective family support services while meeting the necessary requirements to support the child's unique needs.



Chad, a sixteen-year-old boy with Autism, works at a local barn, feeding animals, grooming horses, and sheering sheep. Due to this connection made through DESE services, Chad is learning the importance of asking his co-workers necessary questions concerning the care of the animals and following a routine to ensure the health and safety of the animals. This spring, Chad attended his school prom with his Best Buddy from the Best Buddies program where he danced with his friends and received the "Best Dancer" award. These experiences within the community are helping Chad develop critical social and communication skills.

RAMS

Recreation Program

The Recreation program provides diverse, year-round leisure and group activities that play an important role in the emotional and social growth of people of all ages with intellectual and developmental disabilities. Programs include the Special Olympics, bowling and miniature golf leagues, monthly dances, weekend recreation club, overnight trips, annual family vacation, holiday gatherings, and many other special events throughout the year.



After years of playing on town sports teams with his younger brother, 12-year old Ryan joined the Challenger Little League sponsored by the Fitchburg Recreation Department. After a couple years, his coach encouraged Ryan to join a more competitive program through the Arc's Special Olympics unified sports. Ryan joined the Blue Jay team where he refined his baseball skills. Along with the support of family and friends, this gave him the self-confidence to try out and make for the Junior Varsity team at the Minuteman Technical High School in Lexington. Ryan is a determined young man who never lets a disability keep him from playing sports.

Vocational – Employment Resources

HEATHER



Heather began attending our vocational program through Fitchburg High School with very limited experience. After working in our center-based program, Heather developed job skills and gained the confidence needed to secure competitive employment. She obtained janitorial and substitute receptionist positions where she utilized her interpersonal skills and vibrant personality. Most recently, Heather volunteered at a fundraising event as a host and tour guide where she made great connections with people in the community. Heather is an inspiration and role model to her peers and continues to stay active in her community.

Employment Resources offers work to everyone who enters the vocational program through on the job training and skill building. The program offers a continuum of opportunities that allows people to progressively build the skills they need to obtain competitive employment including center-based production, small groups working in the community, and competitive employment placement.

PROGRAMS

By The Numbers

Individuals may have been counted in more than one service area

FAMILY SUPPORTS **11,096**

Legislative Alerts & Informational Emails • 2500
Mailings • 1250 families, 6 times a year
Information & Referral • 325
Family Events • 578
Workshops & Training • 30
Support Groups • 163

RECREATION **1,980**

Dances • 800
Trips • 120
Special Olympics • 265
Bowling & Mini Golf League • 95
Weekend Drop-In • 700

RESIDENTIAL **43**

Six North Central Residential Homes • 29
Three Worcester Residential Homes • 14

URBAN YOUTH PROGRAM **8**

SERVICE STATISTICS 2011

VOCATIONAL **118**

Employment Resources • 60
Enclaves • 28
Competitive Placements • 15
Assessments • 15

COMMUNITY BASED DAY SUPPORTS **65**

Elder Services • 19
Supportive Community Options • 46

DAY HABILITATION **58**

SUPPORTED COMMUNITY LIVING **65**

DESE/DDS PROGRAM **14**

HOME-BASED SUPPORTS **71**

Shared Living • 34
Enhanced AFC Program • 36 families / 37 individuals

STAFF

PRESIDENT / CEO
Mary Heafy

CHIEF OPERATIONS OFFICER
Laura Colburn

CHIEF FINANCIAL OFFICER
Lynne Sugar

VP for HUMAN RESOURCES
James R. Casperson

VP for CORPORATE OPERATIONS
John H. Quist

THANK YOU

*To the donors, sponsors,
members, staff, and dedicated
volunteers, we thank you for
your continued support. Your
contributions help the families
and individuals we serve.*

BOARD

CHAIR
Ralph Palotta

VICE-CHAIR
Christine Binkunski

TREASURER
Ken Basque

CLERK
Felicia Farron-Davis

DIRECTORS
Jennifer LaBaïre
Lori Nogueira
Rose LaPlante
Kathy Hamelin

Corporations

Chapdelaine Pontiac Buick GMC • Classic Car Wash • Cleghorn Oil, Inc. • Cleghorn Plumbing & Heating
H. H. Gagon Housing • J. D. Associates • Middle Street Garage • O. G. Croteau Plumbing & Heating
Reagan & Company • Rome Insurance Agency, Inc.

Individuals

Ronald Ansin • Mark Babeau • Mary Babeau • Muriel Basilio • Darlene Beauvais • Rene & Carmella Berube • Mike Bianchini • Norma Bloxson • Conrad Boudreau • Maurice Boudreau • Gladys Brehio • Bob & Carolyn Brochu • Stephen & Jennifer Brown • George Butler • Jeanne Butler • John Butler • Michael Callahan • Millie Caswell • Mark & Ellen Chambers • Paul & Julie Constantino • Thomas Conuel • Gary & Cathleen Costello • Patricia Crowson Bobbie Curtis • Phillip & Pam DeCisero • Robert & Charlotte Decker • David & Donna DiBenedetto • James & Patti Dickhaut • Paul & Jennie DiPerri • Eugene & Joan Driscoll • Conrad & Catherine Ducharme • Pamela Dunn • David & Augusta Duteau • Stuart & B.M. Fay • Donnie & Donna Funch • Hugh & Jacqui Gardner • Butch & Elaine Gauthier • Bruce Goguen • Susie Goguen • Bill Goodrow • Joan Grammel • Phyllis Gray • John Grimley • Lorraine Guest • Kathy Hamelin • Charles & Realer Hamilton • Wayne & Fran Hatfield • John & Gensie Hazel • Mary Heafy • Terry & Rosemary Kennedy • Joshua Kinkead • Matthew & Deborah Kubinciak • Amy Kukta • Natanael Laboy Marquez • Lance LaCoss • Mary Landgraf • Rollin Lane • Richard & Sheryl Lavigne • Ernest & Kenneth LeBlanc • Robert & Beverly Lemieux • Jonathan & Nancy Longley • Bridgette Maillet • Sasha Masaitis • Bruce Matson • Justin Mayer • James & Christina McCarthy • Pauline & Sara Michalwicz • Butch & Bethany Molter • Thomas & Valerie Moore • Tiffany Moore • Richard Mossow • Bahjahz & Faheem Muhammad • David & Joan Murphy • Jeff & Mary Murtland • Richard Natole • Dianne Newell • Paula Newell • Theodore & Elizabeth Nikitas • Ben & Lois Nogueira • Kathryn O'Connor • Paul & Sandra Padula • Thomas Padula • Gilbert & Joan Parks • Sally Ann Pelletier • Richard & Katherine Pelullo • Ben & Patricia Pinder • William & Holly Reynolds • Mary Rich • Jared Richard • Daniel Rivers • Louis Romano • Michael & Margaret Root • Frank & Lorraine Rousseau • Jean Roux • Robert & Judy Russell • Roy & Nancy Shepherd • Brian & Barbara Slattery • Barbara Stone • Patricia Stone • Courtnie Taylor • Joseph & Diane Thibaudeau • Lynda Vautour • Richard & Mary Wood • David & Katherine Woods

ACTIVE MEMBERS

Personal Donors

Susan Addie • Henry Allard • Bruce & Jane Altobelli • Serafino & June Altobelli • Anthony & Mim Amico • Emily Amico • Ernestine Amico • Mark Amico • Nina Amico • Barbara Anderson • Edith Anderson • Anonymous • Daniel Aubuchon • Paul Aubuchon • Donald & Jean Babineau • Bernie Bangrazi • Patricia Barnes • Christine Basilio • Richard Beaudoin • Barry & Erica Bedard • Cheryl Bedard • Claire Bedard • James & Judy Belliveau • Kent & Laurie Benson • Diane Bercovitz • Bill & Janet Beresford • David & Deanne Besnia • Robert & Donna Bilodeau • Amedeo Bilotta • Rose Bisol • Douglas & Christine Blair • Therese Bodo • David & Rita Bortell • Paul & Diane Boudreau • Celeste Bourgault • Debra Bousquet • Barbara Bouvier • Josephine Bouvier • Raymond Bouvier • Sandra Brideau • Bob & Carolyn Brochu • Eleanor Browne • Ilseleore Burdell • James Burns • Wanda Cantlin • Joseph & Anita Carbone • Laurie Cardosi • Suzanne Carroll • Philip & Virginia Carter • Peggy Casazza • Mary Chalifoux • Norman & Debbie Champagne • Roger Champagne • Louis Charpentier • Constance Chartrand • Richard & Cheryl Clouthier • Jeffrey Cole • Dorothea Comer • Laurette Conlon • Denis & Janice Constant • Richard & Carol Cormier • Gary & Cathleen Costello • Mrs. Robert Cote • John Crimmings • Jeremy & Nicole Daly • Theresa David • Ronald Davis • Walter & Joanne Deaton • Joy Decarolis • John Dellogono • Donna Denomme • Joan Denton • Victor & Marie Desantis • Dennis & Margaret Desilets • Arthur & Kathleen Destroismaisons • David DiSalvo • Diane Dolan • Nancy Dole • Eleanor Dowd • Eugene & Joan Driscoll • Conrad & Catherine Ducharme • Mary Dunbar • David & Augusta Duteau • June Duval • Ronald & Debra Duvarney • Alfred & Ann Eckstein • Arnold & Bette Elman • Robert & Catherine Eriksson • Jeannine Farineau • Valentina Farnsworth • Vinnie & Anna Farrell • Henry Favreau • Thomas & Bridget Ferrazzano • Edson & Jo Ferrell • Anthony & Barbara Finnerty • Mrs. Robert Fitzgibbons • Richard & Jane Flannagan • Kathy Flynn • Kathy Forcier • Mrs. Ray Fortier • Floyd Fowler • Mrs. Larry Frechette • Donald & Doris Freda • Norman & Sheila Fredette • Brian & Pam Frye • Patricia Fuller • Roger & Jeanne Gamache • Ellanora Garlington • William & Rebecca Gaudet • Carl & Donna Gauthier • Scott Gile • Rita Gilmartin • Robert Gingras • Norman & Marilyn Gould • Constance Grant • Angelina Greeno • John Grimley • Nancy & Jacqueline Hall • Carol Ann Hamilton • Charles & Realer Hamilton • Marshal Haneisen • Joan Hasenstein • Mary Hauver • Clinton & Linda Heyd • Pat Hickey • John & Mary Howard • Sandra Howe • William & Joanne Hume • Virginia Hurtubise • Edward & Linda Hytinen • John Janikas • Erwin & Joan Jorgenson • Mary Joslin • Terry & Rosemary Kennedy • Angelo & Pamela Kirousis • Roland L'Homme • Kenneth & Vicki LaBrack • Elizabeth LaFarr • Ned & Laura Lafortune • Alan & Cecilia Landry • Bertha Landry • Bertrand & Linda Landry • Rollin Lane • Samuel Lane • Patrick LaPointe • Roger & Debbie LaPointe • Sandy LaPointe • Robert & Arlene Latini • Susan Leavy • Alfred & Lillian LeBlanc • Paul & Stephen Leblanc • Paula Leblanc • Terry LeBlanc • Colleen Leclair • Thomas LeClair • John & Nancy Lee • Robert & Beverly Lemieux • Malcom Lillie • Congetta Lind • Patricia Linenkemper • Dennis Loiselle • Jonathan & Nancy Longley • Angela Lopez • Rosemary & Diane Lorion • Carol MacKenzie • Henry & Helen Maki • Jeffrey Mann • John & Kathleen Mann • Paul & Linda Maregni • Johnny & Coral Martinez • Pelino & Jeannette Masciangioli • Roland & Norma Masse • Deborah Matley • Brenda Matthews • Ralph & Eva McAllister • Donald & Sharon McClory • Jeanne & Patty McConologue • S. Robert & Jeanette McDermott • William & Marilyn McGuinness • Barbara McGuirk • Raymond & Josephine McNamara • Armand & Carol Ann Millette • Mary Camacho & George Mitchell • George & Lorraine Mitchell • Andrew Moisan • Butch & Bethany Molter • Craig Mondeau • Cynthia Morrow • John & Katherine Moynihan • Chris Murphy & Judy Driscoll • Thomas Murray • Jeff & Mary Murtland • Dan Mylott • Joyce Ann Newell-Nikitas • Anthony & Nancy Niemi • Arthur & Linda Norman • Pamela Norris • Thomas & Diane Nowd • Gena Nutting • James & Kathleen O'Donnell • Arthur O'Leary • Charles & Patricia Paces • Yvette Padula • Mrs. Alfonso Pagnotto • Joy Patten • Richard & Nancy Paul • Lila Pedraza • Robert & Susan Pelletier • Michael & Susan Persons • Steven Peters • Paul & Mary Philbin • Ruth Piermarini • James & Judy Pinard • Virginia Pollastri • Michael Pothier • George & Paula Potvin • Michael & Paula Pucko • Doreen & Kathleen Quintiliani • Matthew Raymond • Robert & Lois Raymond • Susan Raymond • Virginia Raymond • Mary Rich • John & Kim Rines • Joyce Rivard • Frank & Betty Robbins • Cathy Rocheleau • Pamela Rogers • Anthony & Antonia Romano • Allen & Barbara Rome • Kevin Roy • Stephen & Norma Ruberti • Robert & Judy Russell • William Saball • Pauline Sala • Diane Salamone • Margot Sambito • Steven Sapp • Julie Scapparone • Lorne & Karen Schneider • Danielle Schools • Paul & Doris Schuh • Leslie Schuster • Paul & Jamie Sheff • Austin Sheridan • Bert & Arline Smith • Carol Southworth • Paul & Frances Spano • Richard & Geri Spencer • Linda St. Jean • Leo St. Louis • Susan St. Louis • Richard & Jeanne Storrs • Stephen & Lynne Sugar • Ralph & Nancy Swanson • Martha Tangne • Vincent & Cynthia Tata • Christine Testa • James & Barbara Thaxter • Brenda Therrien • Joseph & Diane Thibaudeau • Karin Thibaudeau • Ronald & Sheila Tiberio • Hector Tissera • Maurice Toolin • Clayton & Sally Tracy • Joseph & Ann Trodello • Frances Turano • Leopauldo & Dorothy Turini • Linda Vailllette • Anna Valeri • Angela Vautour • Nancy Vautour • Florence Volpe • Philip & Dorothy Wendler • William & Kathleen West • Allan & Carolyn Whitney • Brian Whitney • Patricia Whitney • Chris & Peggy Williamson • Margaret Wilson • Raymond & Gail Wolejko • David & Katherine Woods • Susan Wright • Francis & Carole Wyman

DON

Capital Cam

DIAMOND SPONSORS (\$100,000+)

Community Foundation
Anonymous Donor

GOLD SPONSORS (\$10,000+)

Douglas & Isabelle Crocker Foundation
H.H. Gagnon Housing
Nypro, Inc.
Wilshire Charitable Foundation

SILVER SPONSORS (\$1,000+)

All-Temp Service
Bemis Associates, Inc.
Can-Am Machinery
Clementi Family Charitable Trust
Concordant, Inc.
Crocker Technical Paper, Inc.
Dunkin Donuts
Girl Scouts, Montachusett
HUB International New England
I-C Federal Credit Union
Max F. & Al Jeane Beach Foundation
Rollstone Bank & Trust
Unitil
Martin & Kathleen Connors

SILVER SPONSORS (cont'd)

Joseph DiGeronimo
Richard & Jane Flannagan
Mary Heafy
Ron & Dorcas Hurd

SPONSORS (\$500+)

Anderson Funeral Homes
Mercadante & Mercadante
David & Christine Binkunski
Arthur & Michelle Eddy
George & Doris Matte
Richard & Beth Nobile
John & Patti Quist
Lynne & Stephen Sugar

PATRONS (\$100+)

Butler - Dearden
Complete Heating & A/C Systems
Duvarney Jewelers
Eastern Carrier Service
Eastwood Club, Inc.
Economized Time Services
Fallon Community Health Plan
Fitchburg Rotary Club
Garipey Furniture
Montachusett Area Exchange Club
Quality Fab, Inc.
Rome Insurance Agency, Inc.

PATRONS (cont'd)

St. Anthony's Parish - Holy Name Society
The New York Community Trust
Unemployment Cost Reduction Corp.
Anthony & Mim Amico
Victor Amico
Rhea & Daniel Anderson
Janet Badagliacca
Francis Bellafiore
Sharon Bernard
Michael & Joan Bernbach
Daniel Boateng
Raymond Bouvier
Richard & Kathleen Bryant
George & John Butler
Larry Caisse
David Callahan
Susan Cascio
Laura Casey-Black
James & Nancy Caspersen
Allyson Chalapatias
Constance Chartrand
Owen & Carole Christensen
Laura & Skip Colburn
Paul & Julie Constantino
Gary & Cathleen Costello
Janice Crowley
Andre Cushing
Leo Daley

PATRONS (cont'd)

Alfred Dean
Dennis & Margaret Desilets
Maxwell Diaba
Paul & Jennie DiPerri
Eugene & Joan Driscoll
Terri Edkins
Elisha Erb
Felicia Farron-Davis
Marilyn Franklin
Norman & Sheila Fredette
Susan Gallant
Eileen Ganong
Carl & Donna Gauthier
Philip Gilley
Bruce Goguen
Joan Grammel
Lisa Grenier
Lorraine Guest
Irfan Hasan
John & Gensie Hazel
Norman & Heidi Hertel-Therrien
Greg Jones
John Kramer
Rollin Lane
Noella LeClair
John & Nancy Lee
Connor Leger
Ryan Leger

Corporate Donors

Amico Carpets, Linoleum & Hardwood • Amico Carpets, Tile & Area rugs • Bacon Wilson Attorneys at Law • Central Mass Appraisals, Inc. • Christ Church • Cutie Patutie's Consignment • Donnelly Development • Dunstable Grange #31 • Family Friends Veterinary Hospital & Kennel • G & R Properties LLC • George R. Wallace Foundation • J. D. Associates • Jay's Liquors Lusek Associates, Inc. • Manor on the Hill Corp. • Middle Street Garage • Montachusett Area Rotary Club • Need-A-Lift Medivan, Inc. • Nikitas Family Trust • Regional Resource Group, Inc. • Schuster Plumbing & Heating, Inc.

2011 Auction Personal Donors

Robert Alario • Heidi Beaulac • Doug Bennett • John & Pat Benson • Sharon Bernard • David & Christine Binkunski • Kathy Black • Paul Boisseau • Josephine Bouvier • Marci Braks • George & John Butler • Jenn Carbone • Suzanne Carroll • Susan Cascio • James & Nancy Casperson • Allyson Chalapatias • Lisa Christoforo • Herbert & Christine Cline • Richard & Cheryl Clouthier • Skip & Laura Colburn • John & Mary Condon • Stuart & Brenda Conquest • Gary & Cathleen Costello • Janice Cristofono • Frank D'Amrosio • Joseph & Lisa DeCarolus • Dennis & Margaret Desilets • Larry & Lynne Dignan • Stephen & Joanne DiNatale • Nicholas & Donna DiNinno • Joseph & Elizabeth DiSalvo • Jim Drawbridge & Cynthia Payne • Joan & Eugene Driscoll • Roland & DiDi Fournier • Norman & Sheila Fredette • Raymond & Pauline Gagne • Peter & Madeline Gamache • Eileen Ganong • Ellanora Garlington • Carl & Donna Gauthier • Susie Goguen • Lisa Goodrich • Stephen & Linda Greeno • Dodi Harju • Stephen & Cynthia Hay • Mary Heafy • Frederick & Rosemary Healey • Michelle Janoschek • Jody & Debbie Joseph • Harriet Klayman • Tammy Labelle • Amy Labrecque • Elizabeth LaFarr • Roger & Debbie LaPointe • Kenneth & Donna Lavoie • Paula Leblanc • Talitha Lent • Donna Lew-Rouleau • Roderick & Donna Lewin • Ed & Melissa Lyonnais • Jeffrey & Amy Mason • Donald & Lucille Maynard • Ralph & Eva McAllister • Phyllis McGurn • Chris Murphy & Judy Driscoll • Doug & Sandy Nadeau • Nell Rae Naideth • Bernard & Ruth Nicholson • Lori Nogueira • Thomas & Debra Noonan • James & Jane O'Leary • Yvette Padula • Ralph & Melanie Pallotta • Jennifer Peck • Kathie Peloquin • John & Patti Quist • Krystyn Quist • Sandra Rantala • Edward & Darcy Robbins • Cheryl Robillard • Ernest & Debbie Rooney • David & Sandra Roth • R.A. Salvatore • Arlene Sasseville • Andy & Edie Scott • Wayne & Karen Sheldon • Brian & Barbara Slattery • Patricia Souza • Dennis & Beth Spinelli • Thomas & Karen Spinelli • Bernie & Ann Louise Stephens • Patricia Stone • Roberta Tassone • Karin Thibaudeau • Patricia Tousignant • Susan Turcotte • James & Gail Van Buren • Donna Vanderclock • Nikki Vitone • Thomas & Rita Walsh • Kimberly Wilkins • Peter Wyman • Greg Young

2011 Auction Corporate Donors

Advanced Glass & Mirror • Amico Carpets, Tile & Area rugs • Applebee's • Big Apple Circus • Boston Celtics • Boston Red Sox • Boy Scout Troop #823 • Bushnell Auto Detailing • Butler Furniture • Cape Cod Irish Village • Capelli's Unisex Salon • Chartwells of Fitchburg State University • Classic Car Wash • Coco Keys Water Resort • Colonial Hotel • Dave's Carpet Cleaning • Deerfield Valley Canopy Tours @ Zoar Outdoor • Domino's Pizza • Elliott's Jewelers • Fallon Community Health Plan • Fidelity Bank • Fitness Concepts Health Club • Four Points Sheraton • Gale River Motel • Gardner Municipal Golf Course • Gathering Inn • Harley Davidson • Health Alliance Hospital • Henri's School of Hair Design • I-C Federal Credit Union • Il Camino Restaurant • Inspirations Salon & Day Spa • Joseph & Margaret DiGeronimo Fund • Kleen Tank • Knights of Columbus, Council 99 • Lancaster Golf • Longhorn Restaurant • Monograms by Anita • Montuori Oil Delivery, Inc. • Oak Hill Country Club • Orchard Hills Athletic Club • Paul's Plate Glass • Queen B Boutique • Rollstone Bank & Trust Co. • Sovereign Bank • Thayer Symphony Orchestra • The Clarks Companies, N.A. • Workers Credit Union • ZuZu's Petals

ORS

Patron Donors

PATRONS (cont'd)

John Leland
Robert & Beverly Lemieux
Donald & Lori MacPherson
Henry & Helen Maki
Peter & Constance Matson
Donald & Lucille Maynard
Rick & Frances McCluskey
Maureen McNamara
Jennifer Miettinen
Mary Camacho & George Mitchell
Michael & Wendy Morin
David & Joan Murphy
Nancy Niemi
Ben & Lois Nogueira
Charles & Patricia Paces
Thomas Padula
Yvette Padula
Ralph & Melanie Pallotta
Robert & Christine Paradise
Jennifer Peck
Jennifer Pelley
Paul Przybyla
Betty & Frank Robbins
Cheryl Robillard
Karen Saari
Steve Saseen
Theresa Slattery
Edward Smith

PATRONS (cont'd)

John Smith
Barry Stearns
Bernie & Ann Louise Stephens
Roberta Tassone
David & Cecile Tousignant
Donna Vanderclock
Lois Walker
Lisa Wong
Sean & Bethany Zrate
Mark & Joann Zrate

FRIENDS

Manor on the Hill Corp.
Pepperell Builders Corp
Workers Credit Union
Dawn Babineau
Dennis Banville
Mandy Barreiro
Tim Bauman
Heidi Beaulac
Therese Bodo
Amy Bonilla
Alyssa Champagne
Karen & Chris Chiurri
Brenda Cochran
Stuart & Brenda Conquest
Rodney & Andrea Conrad
Carolyn Cooley

FRIENDS (cont'd)

Debi & Tom Cross
Chris Dzikczek
Raymond Edi-Osagie
Kim Enagvare
Kathy Forcier
Roland & DiDi Fournier
James & Karen Fusco
Darla Graves
Kathleen Hamelin
Dodi Harju
Joan Hasenstein
Tracey Hecker
Denice Hopper
Kai Johnson
John & Michelle Kenney
Bill & Jennifer LaBaire
Edward & Orene Lafortune
Rose Marie Laplante
Stacey LaPlante
Elaine LeBlanc
Natalie Lewis
Erick Lulimachi
Kathryn Maldonis
Sharon Maloughney
Michael & Jeanne McCallum
Mark & Susan McClurken
Roger & Judith Melanson
Kevin & Jean Millea

FRIENDS (cont'd)

Armand & Carol Ann Millette
Sheryl Murphy
John & Patricia Nason
Bernard & Ruth Nicholson
Maria Ocasio
Becky Owens
Cheryl Reynolds
Kerrie Rich
Darcy Roderick
Laura Saldi
David & Maggie Salvas
Sharon Salvucci
Michelle Samson
Gail Savage
Sidney & Sarah Stein
Rebecca Stimson
Shanice Stinson
David Streb
Jennifer Taylor
Charleen Testagrossa
Mary Ellen Tull
Darlene Varnot
Shakiya Wilson
Timothy Zinn



Our Mission

To create lifetime opportunities for persons with disabilities to reach their fullest potential by providing advocacy, education, employment, residential and recreational services.



United Way of
North Central Massachusetts

Alliance for Resource Management
564 Main St • Fitchburg, MA 01420 • (978) 343-6662
www.arc-matson.org

